Tech Services for Students

An Overview of Campus Technology

Student Technology Center Workshop Series

Related Workshops

- Overview of SacCT
- Free Student workshops at: http://www.csus.edu/irt/STC/workshops/index.html

Objectives

- To teach students about the wide variety of technology resources available at Sacramento State and the terminology used to refer to those resources.

Today's Agenda

- Cloud Services
- Sac State Account
- IRT Service Desk
- My Sac State
- Student Technology Center
- Computer Labs
- More Services

Sac State Account/Password

- Access pass to campus Cloud Services:
  - My Sac State, Email, SacCT, Printing, Wireless Access, personal webpage, etc.
- Create/Verify Sac State Account @ mysaclink.csus.edu
- Passwords expire after 1 Year
- Reset/Change password, set up security questions @ password.csus.edu

Information Security

- Change password at least once a year
- Update anti-virus software
- Use secure & supported applications
- Don't open suspicious e-mail attachments
- Back up data
- Music and File Sharing
  - Digital Millennium Copyright Act 1998
  - Digital Rights Management

www.csus.edu/irt/is/

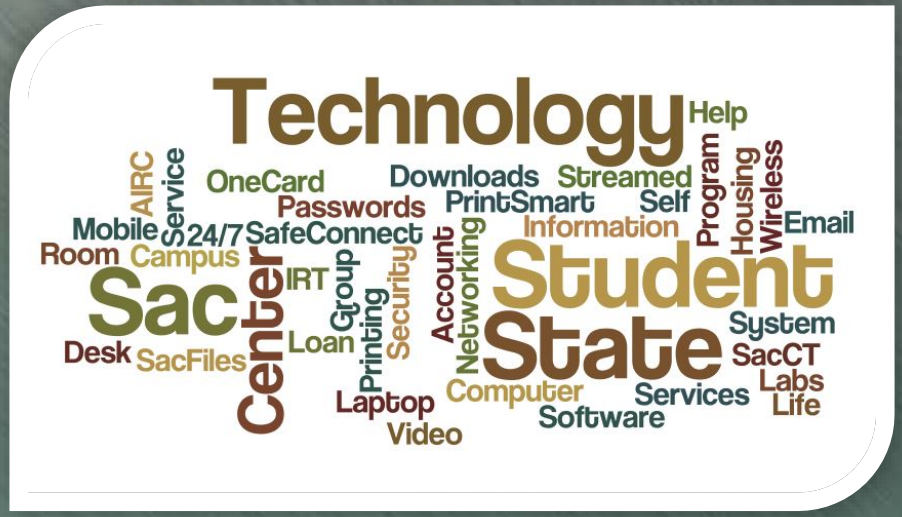
www.csus.edu/irt/is/copyright/index.html

What is the Cloud?

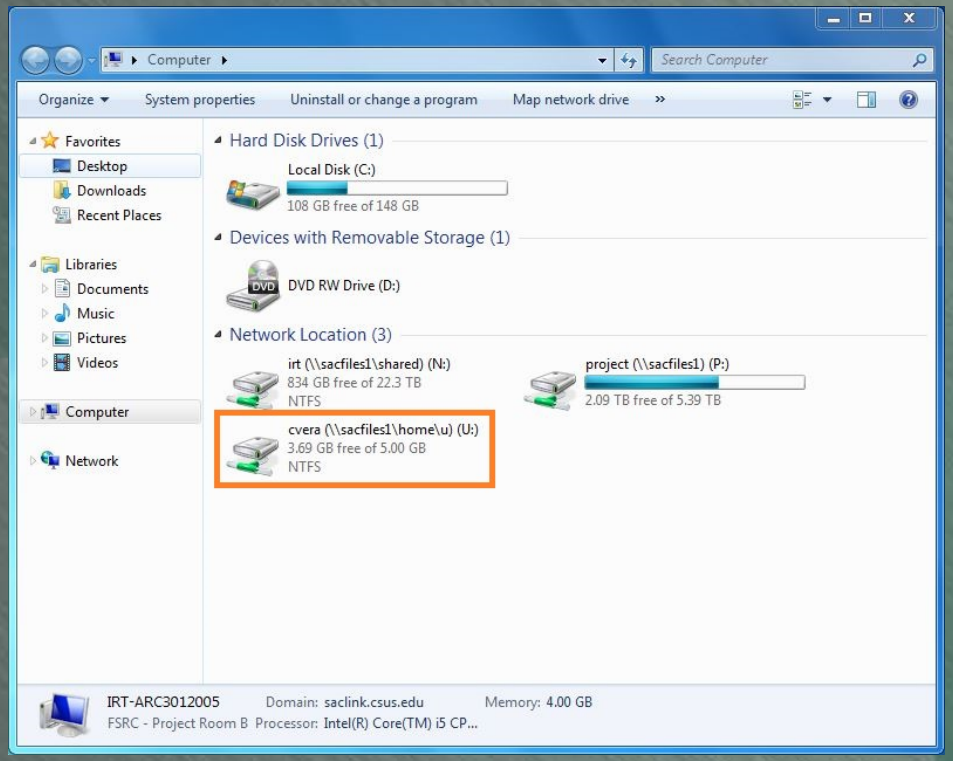
- The cloud is composed of web applications you access over the internet. For example:
  - Web Based Email
    - Gmail
    - Yahoo
    - OWA
  - Web Based Storage
    - Google Drive
    - Drop Box
    - iCloud
  - Web Based Application Sharing
    - Google Docs

Sac State Cloud Services

- Services include:
  - My Sac State, PrintSmart, SacFiles, Sac State Email
- Requires Internet connection
- Access 24/7



SacFiles



- 10 Gb secure file storage
- Access from any on campus computer or from off campus
- Storage and Files available as long as Sac State account is active

IRT Service Desk

Teach ✦ *Collaborate* ✦ *Develop*

What we Do

- Link you with Technology
- Student Delivered – Staff Managed
- Assistance with Sac State Account, Password Reset, SafeConnect and SacCT!

Where are we Located?

- Contact us (916) 278-7337, @ AIRC 2005
- AIRC Building 24/7 Access to Tech Resources: SD, Lab 2004, STC 3007, STCG 3008, TLC 3012
- Between Library, University Union and The Well
- Email us at: servicedesk@csus.edu

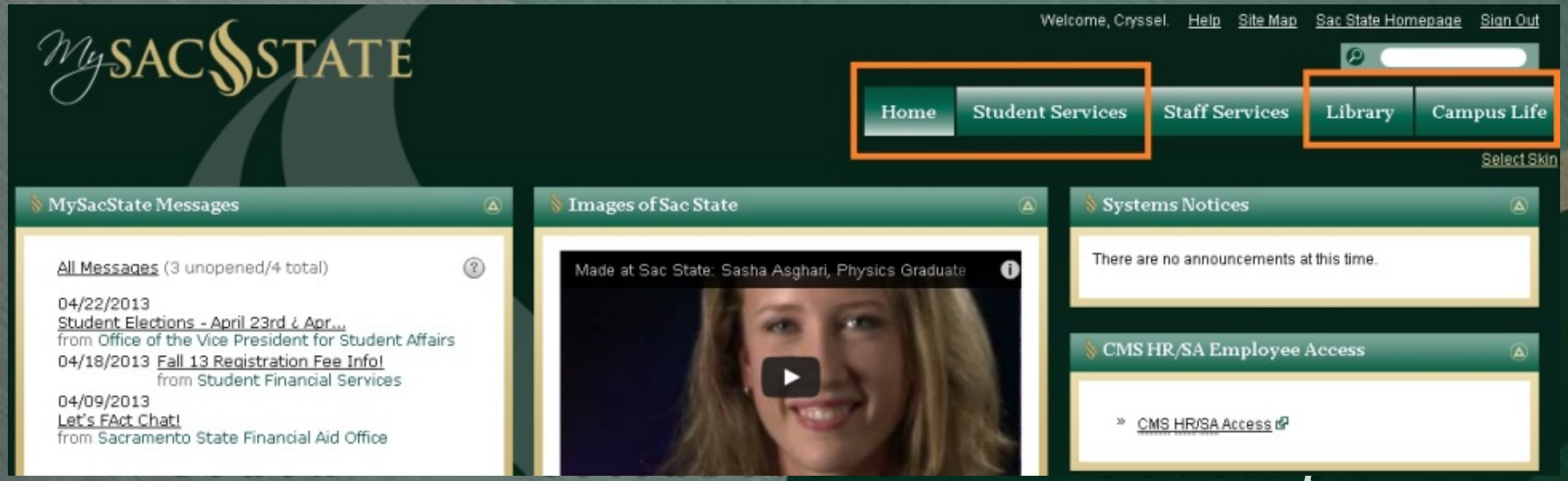
www.csus.edu/irt/ServiceDesk

My Sac State

Student Technology Center Workshop Series

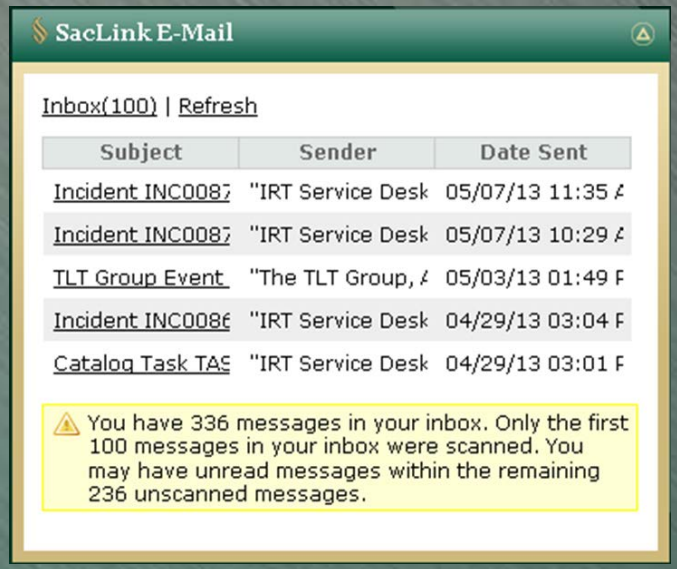
My Sac State – Current Tabs

- Home
- Student Services
- Library
- Campus life



Home Tab

MESSAGING



Sac State Messages

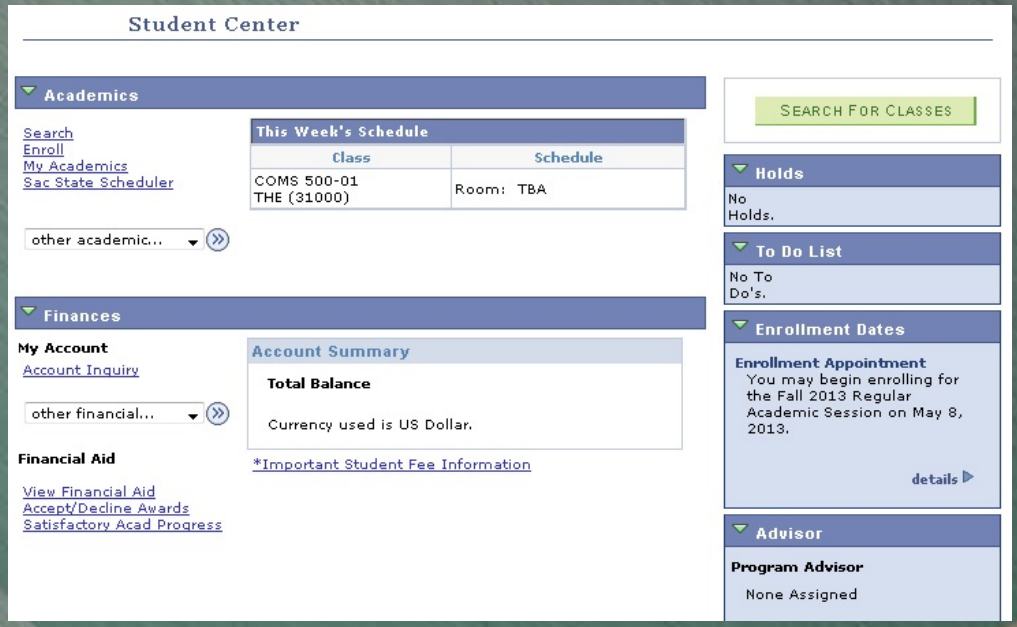
- One Way
- Records Date/Time Stamp
- Official Information

Sac State Email

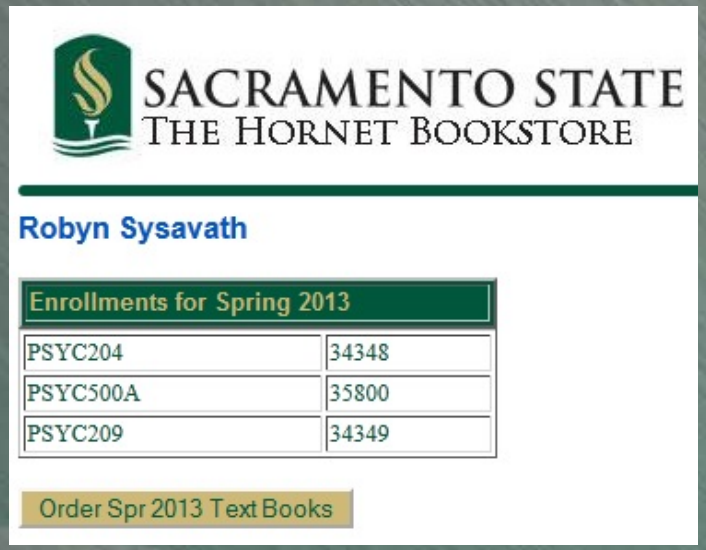
- Can reply, etc.
- Official Information

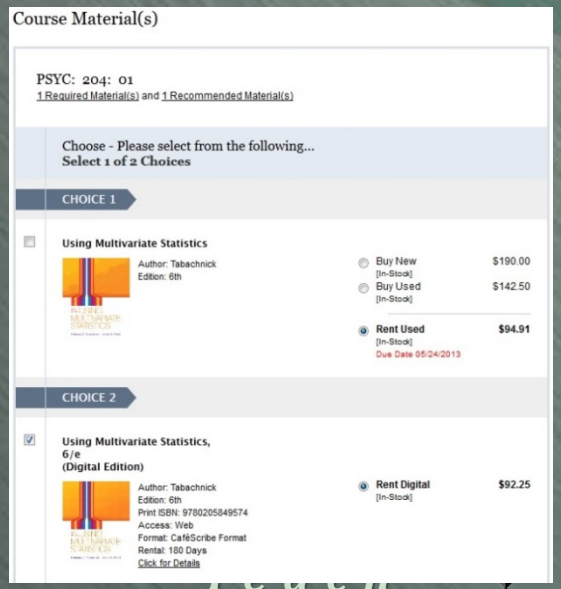
Student Center

- Register for Courses
- Pay Fees
- View/Print Class Schedule
- View grades and unofficial transcripts
- View To Do items & Holds
- View Financial Aid
- Accept/Decline Awards



Purchase Your Textbooks

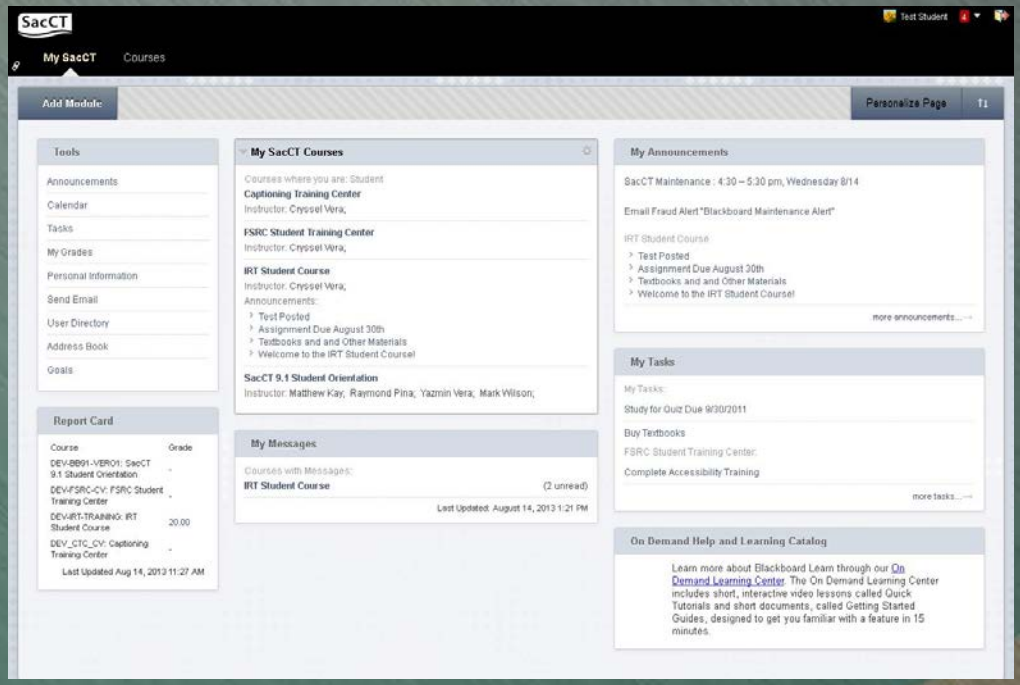




- Required & recommended textbook information readily available at click of button
- Links to Hornet Bookstore
- Purchase textbooks easily

SacCT

- System to access online courses
- Access through My Sac State or sacct.csus.edu
- Preview list of courses in SacCT
- Go to course homepage when you click on course link name
- Prepare computer to access SacCT
- Attend SacCT Overview Workshop through STC



Teach ✦ Collaborate ✦ Develop

Streamed Video

- Video based eLearning
- Watch live online or lecture archives
- Install required video players/plug-ins
- Troubleshooting non-working video

www.csus.edu/irt/videostreaminghelp

Student Services

OneCard

- OneCard used for
  - Hornet Bucks, Library Services, Commuter Pass, Printer Card, Free Admission to Athletic Events, Discounts, Photocopier Use
- 24/7 access to OneCard Hornet Bucks account
- No Separate sign in required
- View balance statement, make a deposit etc.

Final Exam Schedule

- Direct Link to semester exam schedule
- Updated based on academic year
- Final exam Date and time depends on day and time your class is offered in semester

My Housing

- Link to Housing Application Portal
- Apply for On-Campus Housing online
- Review personal housing information

Student Services

Home | Student Services | Staff Services | Library | Campus Life

Select Skin

OneCard

- OneCard Services

Statements starting
5/24/2011, Hornet Bucks
Deposit, Suspend
Lost/Stolen OneCard

GPA Calculator

GPA Calculator

Select Number of Courses 3

Grade	Grade Value		Units		Grade Points
Select	0	x	0	=	0
Select	0	x	0	=	0
Select	0	x	0	=	0

Calculate GPA | Reset Form

Accessibility Information for Students

accessible technology INITIATIVE

- Services to Students With Disabilities
- High Tech Center - Alternative Media Unit

Images of Sac State

Student Services

- Academic Advising
- Admissions and Outreach
- Career Center
- Educational Opportunity Program
- eRefund Enrollment
- Fees
- Financial Aid
- Office of the University Registrar
- Peer and Academic Resource Center (PARC)
- Student Success
- Student Financial Services Center
- Transcripts

Getting Around Sac State

- Calendars
- Campus Directory
- Dining Services
- OneCard
- Transportation & parking services (UTAPS)

Catalog/Schedule of Classes

- Course catalog
- Searchable Class Schedule
- Section List by Subject

Related Links for Students

- Academic program information for Sac State
- ASSIST (CA public college agreements)
- College of Continuing Ed
- Degree Evaluations
- Financial Aid
- Final Exam Schedule
- Graduate Students
- International Students
- My Housing
- My Training Center
- Online Parking Services
- Sac State Scheduler
- Student Activities
- Student Financial Services Ctr
- Teaching Credentials
- Undergraduate Students

SacCT Resources for Students

- SacCT Problem Report
- Service Desk

For general help on SacCT SacLink issues, to get a SacLink account. Call (916) 278-7337

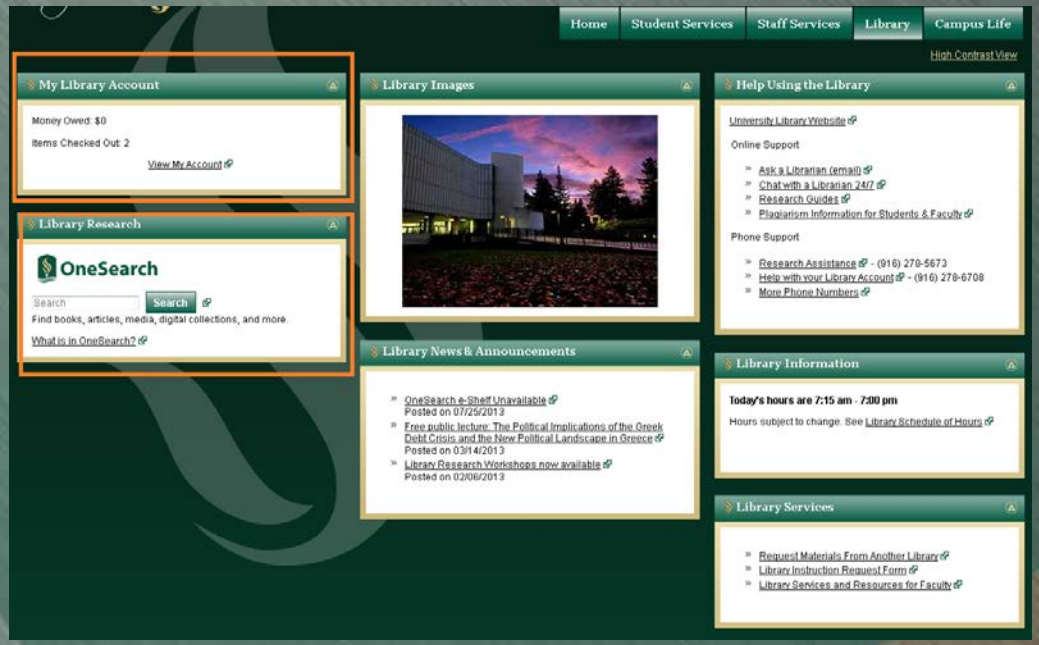
- Open University Help

https://my.csus.edu/uPortal/render.userLayoutRootNode.uP?uP_root=root&uP_reload_layout=true&uP_sparam=t...targetAction parameter&uP_sparam=selectedID&selectedID=&uP_cancel_targets=true&uP_sparam=mode&mode=view

Teach ✦ Collaborate ✦ Develop

Library

- Preview library items checked out and fees owed
- No separate sign-in required
- Search books, articles, journals
- View Office Hours and help information
- Off Campus – (check if SSO applies)



Campus Life

- Track your use of the WELL and Check Interactive Campus Usage Map
- Access your Student Health Records through Student Health Portal
- Get Athletics, calendar, scores and news for campus sports
- Get your Campus News - The State Hornet

Campus Life

Home | Student Services | Staff Services | Library | Campus Life

Select Skin

Athletics

Sports | Media / Social | Schedule | News

Men's

Baseball | Basketball | Cross Country | Football | Golf | Soccer | Tennis | Track & Field

Women's

Basketball | Cross Country | Golf | Gymnastics | Rowing | Soccer | Softball | Tennis | Track & Field | Volleyball

Athletics Website

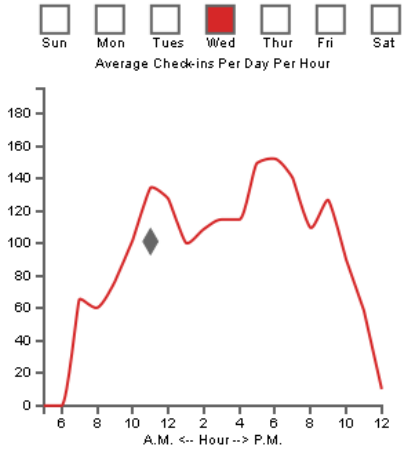
Spotlight

The WELL / Campus Recreation

Campus Usage | Info | Personal Usage | Calendar

Click on the boxes to highlight an individual day.

Diamond is today's current check-in count



The WELL Website

The State Hornet

- CSU campuses may see reduced police force in upcoming years

  If the California State University police union and the California State University administration cannot come to an agreement soon, CSU campuses throughout the state may see a reduced police force in
- Sac State's Joe Sheley is upcoming permanent president of CSU Stanislaus

  Former Sacramento State Provost and Vice President for Academic Affairs Joe Sheley is in the process of becoming the permanent president of CSU Stanislaus.
- Men strut their stuff for a cause

  More than 600 men 'click-clacked' around Capitol Mall Saturday to raise money and awareness for those who have

University Union

Info | Social | Events | Services

Building Hours

- M-Th: 6:30 A.M. - 11 P.M.
- F: 6:30 A.M. - 9 P.M.
- Sat: 8 A.M. - 8 P.M.
- Sun: 10 A.M. - 11 P.M.

Contact Info

Phone: (916) 278-6997

Need to Contact the University Union?

University Union Website

Associated Students, Inc.

Student Gov. | About | Services | Events

Teach ✦ Collaborate ✦ Develop

Signing Out

- My Sac State access to student and personal information
- Access to all services with one sign-on
- Sign out to keep information safe

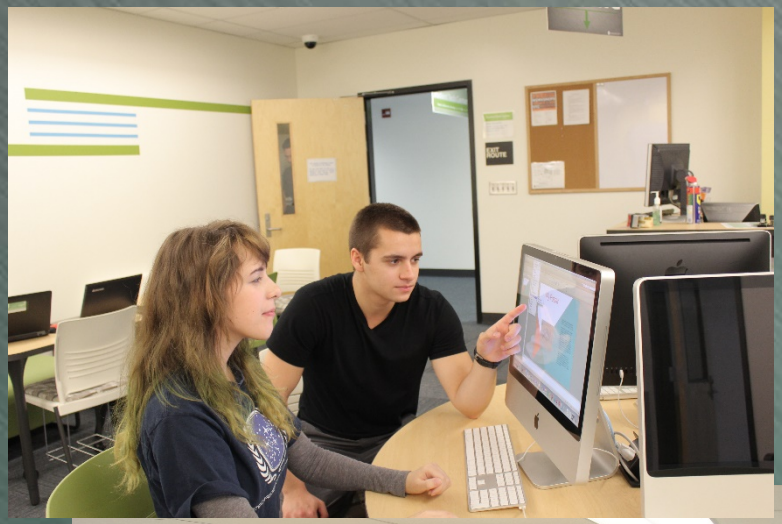
Student Technology Center

Teach ◆ *Collaborate* ◆ *Develop*

STC Mission

- The mission of the Student Technology Center is to ***teach*** students the technology needed to complete their coursework, ***collaborate*** with faculty on the use of technology in courses and ***develop*** the professional skills of our Student Staff.

Student Technology Center



- Tech Resource for Students @ AIRC 3007
- Access specialized software and hardware
- Large Scale printing
- Collaborate with Faculty to Design Custom Workshops

www.csus.edu/irt/stc

Teach ✦ Collaborate ✦ Develop

Student Technology Center (Cont.)

- One-on-One or Group Tutoring
- Expert Help for software
- Free Workshops Office
  - Adobe
  - iLife
  - Multimedia
  - SPSS

www.csus.edu/irt/stc

Teach ✦ Collaborate ✦ Develop

Student Technology Center Group Room

- Dynamic and Collaborative Learning space @ AIRC 3008
- Work in groups, use group tables, large monitors, show me cables
- Laptops available for checkout to use during visit
- Attend free Technology Workshops/Workshop Collaborations
- Helpful Student Staff

Teach ✦ Collaborate ✦ Develop

Computer Labs

Teach ◆ *Collaborate* ◆ *Develop*

Open Computer Labs

- AIRC 2004:
  - 24/7 except Friday (7pm-10am closed)
  - Group Study Rooms
  - Equipment Checkout
  - Lost and Found
- Mendocino Hall
- Folsom hall

www.csus.edu/irt/labs

- Library 2000:
  - Open during Lib Hours
- Other unscheduled labs

Equipment Checkout

- Read/Sign Loan Agreement Use Policy
- OneCard needed to check out/check in
- Laptops (4 hr.)
  - Check out @ Library User Services Counter, ASI Business Office

Equipment Checkout (continued)

- VGA Cords, mini-audio cables, & Mac VGA Adapters (4 hr. or 1 day by request)
- Flip Camera (3 days)
- Dry Erase Markers
- Return equipment 1 hr. before close of business
- Receipts emailed

High Tech Center Lab

- Located @ AIRC 2011
- Supported Lab Environment
- Assistive computer hardware/software, equipment
- For Students with Disabilities
- Need SSWD Referral

www.csus.edu/sswd

Teach ✦ Collaborate ✦ Develop

More Services

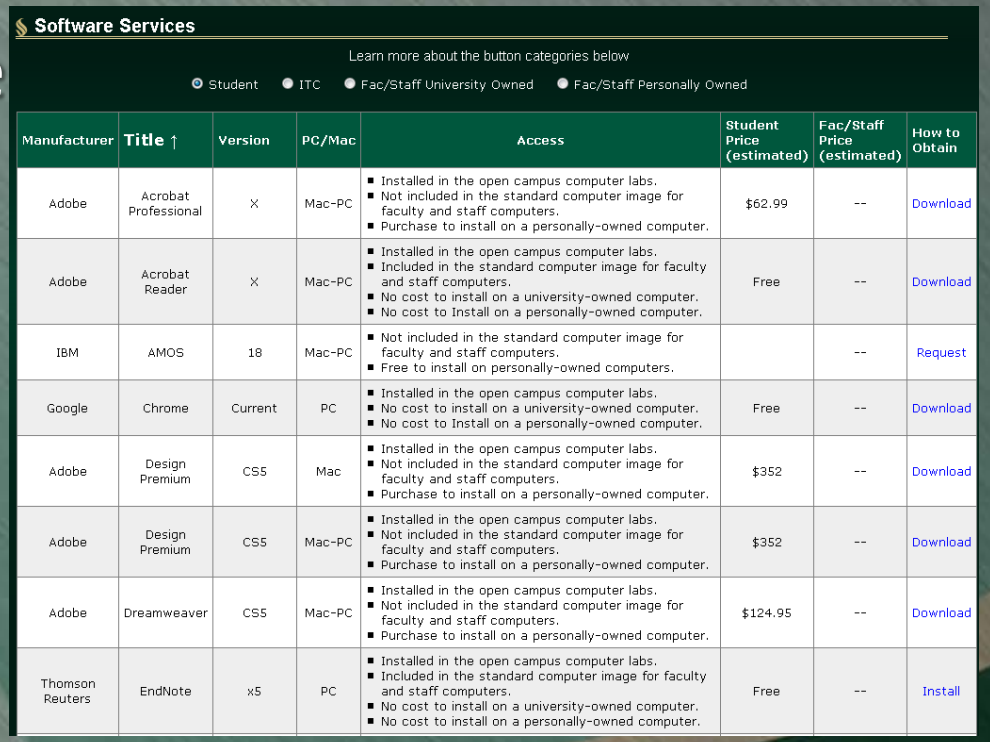
PRINTSMART

- Lab Printing
- Mobile Printing
- Free print allowance for registered students
- ~35 PrintSmart Stations Across Campus

www.csus.edu/irt/printsmart

Software Downloads

- Software available from Hornet Bookstore or Vendor
- Download Freeware
- Valid Sac State Account Required
- Log-in to Software Distribution Site:



Software Services

Learn more about the button categories below

Student | ITC | Fac/Staff University Owned | Fac/Staff Personally Owned

Manufacturer	Title ↑	Version	PC/Mac	Access	Student Price (estimated)	Fac/Staff Price (estimated)	How to Obtain
Adobe	Acrobat Professional	X	Mac-PC	▪ Installed in the open campus computer labs. ▪ Not included in the standard computer image for faculty and staff computers. ▪ Purchase to install on a personally-owned computer.	$62.99	--	Download
Adobe	Acrobat Reader	X	Mac-PC	▪ Installed in the open campus computer labs. ▪ Included in the standard computer image for faculty and staff computers. ▪ No cost to install on a university-owned computer. ▪ No cost to Install on a personally-owned computer.	Free	--	Download
IBM	AMOS	18	Mac-PC	▪ Not included in the standard computer image for faculty and staff computers. ▪ Free to install on personally-owned computers.		--	Request
Google	Chrome	Current	PC	▪ Installed in the open campus computer labs. ▪ No cost to install on a university-owned computer. ▪ No cost to Install on a personally-owned computer.	Free	--	Download
Adobe	Design Premium	CS5	Mac	▪ Installed in the open campus computer labs. ▪ Not included in the standard computer image for faculty and staff computers. ▪ Purchase to install on a personally-owned computer.	$352	--	Download
Adobe	Design Premium	CS5	Mac-PC	▪ Installed in the open campus computer labs. ▪ Not included in the standard computer image for faculty and staff computers. ▪ Purchase to install on a personally-owned computer.	$352	--	Download
Adobe	Dreamweaver	CS5	Mac-PC	▪ Installed in the open campus computer labs. ▪ Not included in the standard computer image for faculty and staff computers. ▪ Purchase to install on a personally-owned computer.	$124.95	--	Download
Thomson Reuters	EndNote	x5	PC	▪ Installed in the open campus computer labs. ▪ Included in the standard computer image for faculty and staff computers. ▪ No cost to install on a university-owned computer. ▪ No cost to install on a personally-owned computer.	Free	--	Install

www.csus.edu/irt/Software

Wireless Networking

- Available most areas on campus
- Sac State Account Required
- Connect via SacLink Secure

www.csus.edu/irt/wireless/index.html

Technology Self Help

- 24/7 Self Help
- FAQ's: www.csus.edu/irt/FAQ
- Detailed answers, steps, links
- IRT Service Desk

Connect to our Social Spaces

facebook.com/sacstateIRT

twitter.com/sacstateIRT

youtube.com/sacstateIRT

instagram.com/sacstateIRT

Teach ✦ Collaborate ✦ Develop

Resources for Further Assistance

Student Tech Center

AIRC 3007

www.csus.edu/irt/stc

916-278-2364

stc@csus.edu

Service Desk

AIRC 2005

www.csus.edu/irt/servicedesk

916-278-7337

servicedesk@csus.edu